MEDIAVERKLARING / PRESS RELEASE #Overstrand4all

ISSUED BY: Municipal Manager: Dr Dean O'Neill Tel: 028 313 8003 | mm@overstrand.gov.za Overstrand Municipality

MEDIA ENQUIRIES: Riana Steenekamp Tel: 028 313 8043 | rsteenekamp@overstrand.gov.za

EMBARGO: Immediate release



18 November 2024

## HOW TO SPOT AN ACCOMMODATION SCAM

Overstrand Tourism cautions for vigilance this holiday season when booking accommodation.

Travellers are encouraged to confirm accommodation legitimacy through their local Visitor Information Centres, as they only work with establishments that meet the necessary standards required for travellers' comfort and safety.

Here are some general tips to protect yourself from accommodation scams:

## 1. Book Through Reputable Platforms:

Use well-established booking platforms. These platforms often have robust verification processes and customer protection measures in place.

## 2. Verify Contact Information:

Ensure you have direct contact with the accommodation provider and verify their information. Cross-reference the contact details with other online sources to avoid fake listings.

## 3. Avoid Unverified Listings:

Be cautious of listings on social media or other less reliable platforms. Stick to reputable booking platforms or directly contact established accommodation providers.

## 4. Use Secure Payment Methods:

Opt for secure payment methods to protect your financial information. Avoid wire transfers or cash payments to unverified individuals.

## 5. Read Reviews and Check Ratings:

Research the accommodation provider and read reviews from other travellers. Look for consistent positive feedback and avoid properties with numerous negative reviews.

## 6. Trust Your Instincts:

If something seems too good to be true or if you feel uncomfortable, it's best to be on the side of caution.

#### 7. Ask Questions:

Don't be afraid to ask specific questions about the property, amenities, and booking process. Legitimate providers will be happy to answer your questions and provide clear information.

## 8. Assistance from South African Police Services (SAPS)

If, despite your best efforts, you're a victim of an accommodation scam, it's important to seek assistance immediately. Contact SAPS to report the incident. Provide them with all relevant information, including the details of the scam, any communication records, and payment receipts.

By following these tips and staying vigilant, you can minimize the risk of falling victim to accommodation scams and enjoy a safe and pleasant stay.

	HANGKLIP - KLEINMOND www.kleinmondtourism.co.za
100	@HangklipT
	kleinmondtourism
f	Hangklip-Kleinmond Tourism
•	
	29 Main Road, Kleinmond 028 271 8474
@	kleinmondtourism@overstrand.gov.za
#	#KleinmondTourism #HangklipT
	HERMANUS
۲	www.hermanus-tourism.co.za
7	@HermanusTourism
•	hermanustourism
f	Hermanus Tourism Bureau
•	25 Mitchell Street, Hermanus
6	028 313 8930
@	hermanustourism@overstrand.gov.za
#	#myhermanus #hermanus
	STANFORD
۲	www.stanfordinfo.co.za
9	@visitstanford
•	visitstanford
f	Stanford Tourism
9	16 Queen Victoria St, Stanford
6	028 341 8516
@	stanfordtourism@overstrand.gov.za
#	#visitstanford #stanfordtourism
	GANSBAAI
۲	www.gansbaaiinfo.com
<b>y</b>	@GansbaaiTourism
•	gansbaai_tourism
f	GansbaaiTourism
۲	Great White Junction, Main Rd, Gansbaai
6	028 384 8336
	gansbaaitourism@overstrand.gov.za
@	Bansbaarcoanisme overserana.goviza

# Contact your local Visitor Information Centres in the Overstrand as stated below: